

ISSUE CLASSIFICATION	
Class	Subclass

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PATENT NUMBER

U.S. **UTILITY** Patent Application

<p><i>mk</i>  <i>MT</i>          O.I.P.E. <i>10</i>          SCANNED <i>HKm</i> Q.A. <i>1003</i></p>	<p>PATENT DATE</p>
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APPLICATION NO. 09/929142	CONT/PRIOR	CLASS 705 <i>714</i>	SUBCLASS 37	ART UNIT 2161 <i>2154</i>	EXAMINER <i>McCain/Kg</i>
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**APPLICANTS**

Richard Harper  
Steven Hunter

KSO

**TITLE**

# Method and system for reduction of service costs by discrimination between software and hardware induced outages

PTO-2040  
12/89

ISSUING CLASSIFICATION												
ORIGINAL				CROSS REFERENCE(S)								
CLASS		SUBCLASS		CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)							
INTERNATIONAL CLASSIFICATION												

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<input type="checkbox"/> <b>TERMINAL DISCLAIMER</b>	<b>DRAWINGS</b>		<b>CLAIMS ALLOWED</b>	
	Sheets Dwg.	Figs. Dwg.	Print Fig.	Total Claims
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.  <input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S. Patent. No. _____  <div style="text-align: right;">_____</div> <div style="text-align: right;">_____</div>	<div style="text-align: center;">_____</div> <div style="text-align: center;">(Assistant Examiner) (Date)</div>		<b>NOTICE OF ALLOWANCE MAILED</b>	
	<div style="text-align: center;">_____</div> <div style="text-align: center;">(Primary Examiner) (Date)</div>		<b>ISSUE FEE</b>	
			Amount Due	Date Paid
<input type="checkbox"/> The terminal ____ months of this patent have been disclaimed.	<div style="text-align: center;">_____</div> <div style="text-align: center;">(Legal Instruments Examiner) (Date)</div>		<b>ISSUE BATCH NUMBER</b>	

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